Aam Digital & Data Protection

Secure hosting in the cloud
Rely on our technical expertise to ensure your data is secured professionally.

GDPR compliant	Security updates	Backups
Hosted on German servers and following strict security and privacy standards	Regular security and functionality updates are provided automatically	Automated, encrypted backups allowing to recover data at any time

Aam Digital GmbH offers the Aam Digital case management software as a hosted solution (Software-as-a-Service) and handles all technical administration, monitoring and maintenance. This helps organisations to keep highest data protection standards without requiring specialized IT experts in-house.

Aam Digital GmbH functions as a "data processor"* according to the GDPR in this case. All data you maintain in the system is always and only yours and will only be accessed by our team on your explicit, written request in case you require some technical support.

Aam Digital GmbH is responsible for the technical safety of your data. We have extensive technical and organisational measures in place to ensure your data is protected, like ensuring connections are always encrypted and servers are protected with all state-of-the-art security measures.

All our servers are based in Germany and run by German data centers complying with the standards of the EU "General Data Protection Regulation" (GDPR). These rights and obligations of each party are fixed in a legally binding "data processing agreement" contract between you and us. If necessary a non-disclosure agreement (NDA) can be signed additionally.

Data protection considerations

data minimisation	General IT security	User Roles & Access Control
Which data you really need? Avoid collecting sensitive data unnecessarily.	Ensure all devices have latest security updates installed and your team is aware of general security practices and the risk of "social engineering"*.	Check that only authorized team members can access data. Aam Digital provides a permission system to restrict who can access what data.

On-Premise / Self-Hosting
Keep all data under your complete control by running the system on your own servers.

Aam Digital is Open Source software. You can run the system yourself without relying on us. As this requires specialized IT expertise this is usually more expensive and complicated than relying on the Software-as-a-Service solution. If you must have special compliance or advanced technical requirements, self-hosting on your own servers can be a good alternative.

If necessary, we can provide consulting services for setup and maintenance of self-hosted systems.