

Enabling holistic education at HELGO

Aam Digital Case Study



Partner Profile



H.E.L.G.O.


HELGO is empowering underprivileged children through holistic education, supporting children from early childhood until vocational training while developing life skills and personality.

www.helgo-india.com

 Education & Poverty Alleviation

 India

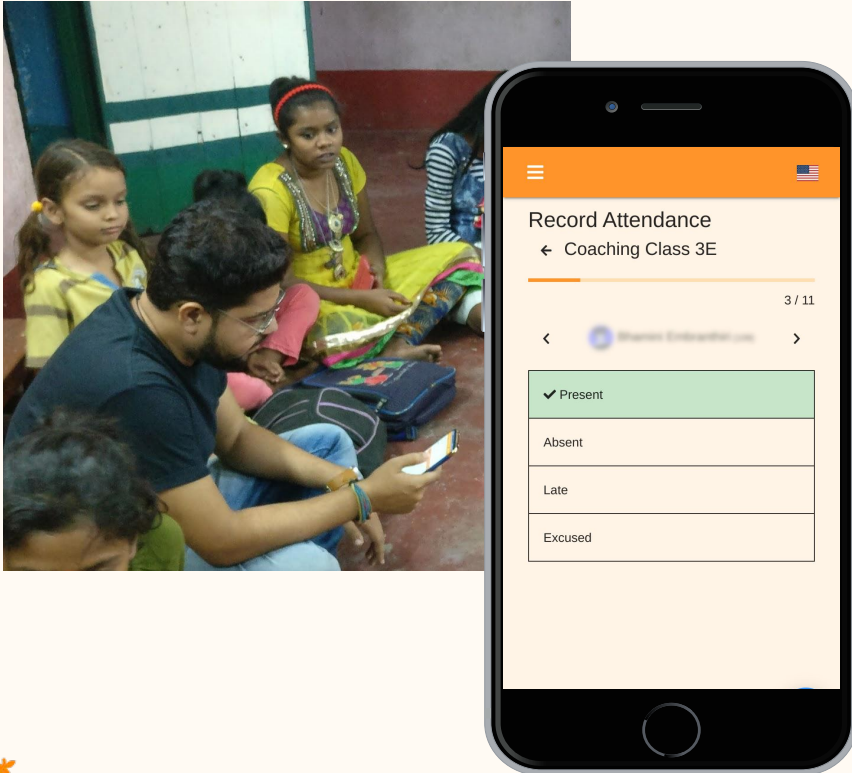
 ~20 team members

 ~200 beneficiaries

Ensuring regular attendance

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A critical challenge for the program is to ensure that all students are attending classes regularly. Previously tracking attendance across the two locations and 10-15 teachers was unreliable and slow.

With the digital system of Aam Digital the teachers now record students' attendance with their smartphone directly from the classroom. Most of the time internet is available but the app also works offline. Similar to the previous process with a paper register, the teacher calls out the names of students and quickly marks them as present or absent.

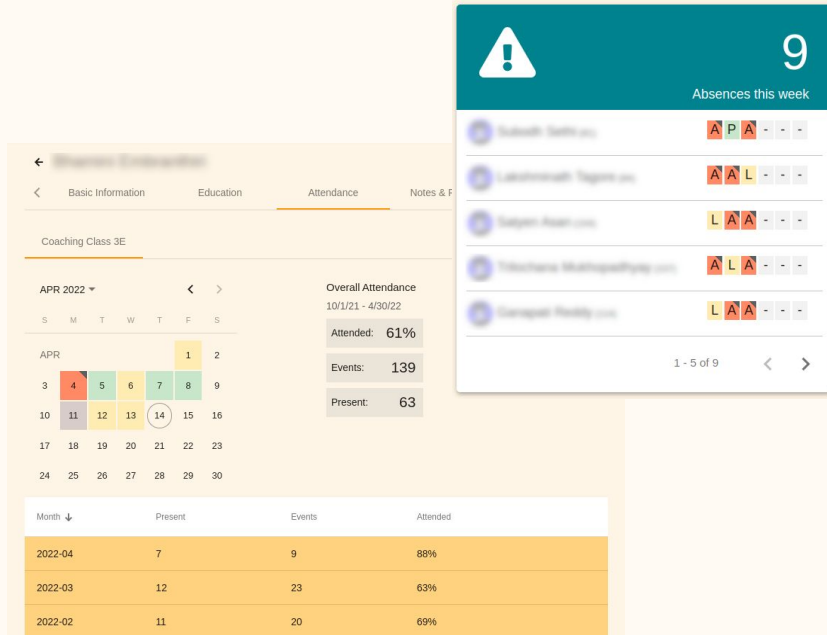
After this, no additional administrative steps to collect and type data into a spreadsheet is required. The details are immediately available to the whole team.

Initially the head teacher was only recording all classes attendance on the laptop at the end of the day. But now that all teachers have their own account for the app and have seen how the system works, everyone is recording their own classes and the process has become natural to everyone.

Ensuring regular attendance

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Any student who is absent more than one day in a week is automatically listed on the Aam Digital dashboard. The social workers go through this list daily to call parents or do home visits in order to understand problems and motivate students to participate.

Previously follow ups with absent students only happened the following month (after paper-based attendance registers were collected and analyzed). Instead of this 4-6 week delay, interventions now happen within a day or two.

The social worker can see the full history of the student's attendance day by day as well as average rates for previous months and years. This broad overview of the development helps plan an appropriate intervention and understand root causes of issues.

Ensuring regular attendance

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Date ↓	Subject	Notes	SW	
2022-04-10	Absent because of health issues	I went to see the family because the child was not in class the whole week. Some health issues are the problem. Requested the mother to call and inform us next time and offered support finding a doctor.	Ojaswini	Needs Follow-Up
2022-04-03	Classroom Meeting	Our regular monthly meeting. Had the agenda and minutes in our meeting folder.	Aranya	Solved
2021-07-11	Classroom Meeting	Our regular monthly meeting. Had the agenda and minutes in our meeting folder.	Aranya	Solved
2021-06-03	Classroom Meeting	Our regular monthly meeting. Had the agenda and minutes in our meeting folder.	Aranya	Solved
2021-04-29	Home visit	Visited family after we heard that mother is unwell & she cannot get up. Children are taking care of themselves. Had her in our clinic. We should follow up this week.	Aranya	Solved
2020-03-01	Follow up for school absence	Called to ask for reason about absence. Mother made excuses but promised to send the child tomorrow.	Aranya	Solved
2019-08-11	Home visit	Mother has called to the meeting. Child cannot come to school because of fever.	Aranya	Solved
2017-01-22	Discussed school change	Discussed future of the child with the parents. They agree that changing school can be a great option. Will discuss further together with the child.	Aranya	Solved

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After following up with the student and the family, the social worker adds a short report to the case profile. Documenting the interaction only takes a few minutes. Mostly this is done on a laptop because typing notes is easier there but some staff members even write reports on their smartphone while commuting home.

These short reports provide a full history of all interactions with each family, which is maintained jointly by everyone on the team. If a colleague needs to take over a case, all relevant details are immediately available.

The Head of Social Work also uses the overview of all reports recorded in the last week to prepare their weekly meeting. Reports can be flagged as “needing follow-up” to keep track of things that require further discussion and action.

Testimonials



Surya Ghosh
Head of Social Work

“In Aam Digital all our data of a child is in one place, instantly available. We can even access it on the road and offline. So we find Aam Digital very useful and easy for our daily work.”



Dr. Meyer-Hamme
Founder & Chairman

“Aam Digital helps us to have a good overview. With this system we can see the long-term developments and success of our project in India and learn from them.”

Aam Digital

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Want to learn more?

Contact us! We love to hear from you.

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